



# Cyanogen Update Tracker

## Computer update guide for OnePlus One

This guide allows you to manually update your OnePlus One to the latest Cyanogen OS version. It is meant for users who have problems installing updates on the device itself, and fixes the following errors:

- Error: "Failed to verify whole-file signature"
- Error 7: "System partition has unexpected contents"
- Boot-up issues after installing an update

### Required tools

- PC or laptop with Windows 7 or later
- OnePlus One, charged to at least 50 %. The more %, the better.
- Micro-USB cable

### Precautions:

**Before following the steps below, please make a full backup of all files on your device. This procedure WILL ERASE ALL FILES on your device. You have been warned!**

**After installing a system update manually, you should NOT go back to the previous system version, as this might cause your device to fail to boot.**

### Installation steps

There are multiple steps required to perform the installation of the update. They are outlined below.

#### 1. Download and extract all required software

*Before you can recover your device, you'll need to download and extract some software. This includes the operating system image and a flashing tools package, which allows you to install the operating system contained in the image file.*

- On your computer, download the operating system image for the OnePlus One by clicking the following link: [https://cyanogenupdatetracker.com/downloads/oneplus\\_one/cm-13.1.2-ZNH2KAS3P0-bacon-signed-fastboot-76d803f730.zip](https://cyanogenupdatetracker.com/downloads/oneplus_one/cm-13.1.2-ZNH2KAS3P0-bacon-signed-fastboot-76d803f730.zip)
- Extract the contents of the operating system image into a folder of your choice. To do so, make a new folder first. Then right-click on the downloaded file and choose "Extract all". Then click on "Browse" to select the folder you just created.
- Download the following flashing tools package by clicking the link: <https://cyanogenupdatetracker.com/downloads/factory-image-flash-tools-bacon-windows-flashtools.zip>
- Extract the contents of the flashing tools / installation package into the same folder as where you extracted the contents of the operating system image. This means that the folder should contain all the system files (e.g. system.img, boot.img, etc.) and the flashing tools (adb.exe, flash-all-64gb.bat, etc.). You can extract the flashing tools package the same way as mentioned above.

See the next page to continue

## 2. Enter Fastboot mode

*Fastboot mode is meant to recover your device from serious issues, which the recovery software cannot recover from. It is also used to either install custom software (TWRP, etc.) or to remove those kinds of software. Fastboot mode has nothing to do with getting your device to start up faster, or speeding it up in any other way.*

- Power off your device by holding the power button for about 20 seconds
- Press the **volume UP** and the **power** buttons at the same time, and keep them pressed until you see a mascot with the message “Fastboot mode” below it. This means you have successfully entered fastboot mode.

## 3. Install Cyanogen OS

*Now that you’re in Fastboot mode, it’s time to install the operating system image. This will be done from your computer using the flashing tools package you downloaded in step 1.*

- On your computer, open the File explorer
- Navigate to the folder in which you extracted all the files during section 1.
- Run the **flash-all-xxGB.bat** program that’s in the directory by right-clicking on it and selecting “Run as Administrator”. Choose the version for the capacity of the phone you have (either 16GB or 64GB, **MAKE SURE you click on the file for the right size!**)
- A command prompt window will open, and the installation procedure will start automatically
- Your bootloader will be unlocked as first part of the installation procedure. Afterwards, your device will restart on its own. Leave the command prompt window open and enter fastboot mode **again** (see the earlier steps on how to do so).
- Now that you’re back in fastboot mode, the actual installation process will start.
- **Please wait until the installation process is complete. DO NOT disconnect your device during the installation procedure!**
- The command prompt window will close after the installation process has finished. Your device should automatically restart itself
- Disconnect the USB cable. If your device has not restarted automatically, you can restart it by long pressing the Power button.

## 4. Done

Done. You are now on the latest Cyanogen OS version, and your device has been fully restored to factory settings. If you have any questions or issues following this guide, send them in a mail message to [support@oxygenupdater.com](mailto:support@oxygenupdater.com) and I’ll try to help you out.

Revision history for this guide:

2.1 (2020/12/19): Corrected support email

2.0 (2017/04/05): Removed broken download link for the operating system. Also added information about the reboot caused by the unlocking of the bootloader.

1.1 (2017/01/28): Added alternative download link for the operating system image

1.0 (2016/12/12): Initial version